Dentist in Southbank | Core Dental Southbank

Canonical: https://www.coredental.com.au/locations/southbank/

Details:

Core Dental Southbank is our family-owned dental clinic at 55 City Rd, Southbank VIC 3006, just steps from the Yarra River and Eureka Tower. We provide general, cosmetic, orthodontic and emergency dentistry for Southbank locals, city workers and visitors. We are open Monday to Friday 8.00am to 6.00pm and Saturday 8.00am to 1.30pm, with early and lunch-hour appointments for people working in the CBD. Call us on (03) 8547 0780 or book online. Treatment suitability and results vary for each person.

Where is Core Dental Southbank?

Our practice is at 55 City Rd, Southbank VIC 3006, on the edge of the Melbourne CBD and a short walk from the Yarra River and Eureka Tower. We have cared for patients at Southbank since 2016, and we designed our clinic around the way people live and work in the area: a visit can fit before work, over a lunch break or on a Saturday morning.

We see people from Southbank, the CBD, South Wharf and inner Melbourne. That includes residents, professionals who work nearby and visitors to Melbourne, including international visitors who need same-day care. We can provide an invoice suitable for an overseas insurance claim.

Address	55 City Rd, Southbank VIC 3006
Phone	(03) 8547 0780
Email	southbank@coredental.com.au
Online booking	Book an appointment online
Group phone	13 13 16

What are our opening hours at Southbank?

We are open six days a week.

Day	Hours
Monday to Friday	8.00am to 6.00pm
Saturday	8.00am to 1.30pm
Sunday	Closed

We offer early starts and lunch-hour appointments so that city workers can see a dentist without losing a day. We reserve emergency appointments every day wherever possible, so please call us as early as you can if you have a toothache, a chipped tooth or swelling. Call 000 immediately for uncontrolled bleeding, difficulty breathing or swallowing, or a serious facial injury, and do not wait for a dental appointment in those situations.

Opening hours and clinician availability can change, so please confirm the time and the clinician you would like to see when you book.

How do you get to us, and where can you park?

Most of our patients come to us on foot from the CBD or from apartments in Southbank, or by train and tram. Flinders Street Station is a short walk away across the Yarra. The nearest tram stops are on St Kilda Road: Stop 17 Arts Precinct and Sturt Street is about 240 metres from our door and Stop 14 Arts Precinct is about 280 metres away.

If you plan to drive, call us on (03) 8547 0780 before your visit and we will help you plan your trip.

What is inside our Southbank practice?

Our Southbank practice has three surgeries. We use a standard fit-out across our practices, which includes Anthos dental chairs, digital X-rays and intraoral cameras in each surgery, ceiling-mounted screens with streaming during treatment, a Sonos audio system and HICAPS for on-the-spot health fund claiming. We add small comforts such as warm blankets, water in the waiting area and artwork, because we know dental anxiety is common, particularly for people fitting an appointment into a busy day.

At a check-up at Southbank your dentist will carry out an examination, a soft tissue and gum assessment and an oral cancer screening. If required we take digital X-rays, intraoral radiographs and photos, then give you a personalised treatment plan with anticipated costs.

Which dentists work at our Southbank practice?

Our Southbank team is made up of general dentists who work alongside our wider group of specialists, hygienists and therapists. Peer review and case discussion between our practitioners is part of how we plan treatment.

Team member	Role	Qualifications	Languages
Dr Anchal Verma	General Dentist	BDS (Adel)	English, Hindi
Dr Jacalyn Madden	General Dentist	BSc (Biomed), DMD (Syd)	English
Dr Joanne Ong	General Dentist	BHlthSciDent/MDent (La Trobe)	English, Cantonese, Mandarin
Dr Sally Joseph	General Dentist	BHSc (Dent), MDent (La Trobe)	English, Arabic
Shontelle Clinch	Patient Experience Team Leader		

Alongside English, our clinicians at Southbank speak Arabic, Cantonese, Hindi and Mandarin. Ask us when you book if you would like to see a clinician who speaks a particular language. Our team can change over time, so please confirm who will provide your care when you make your appointment. You can check any practitioner's registration on the AHPRA register at ahpra.gov.au, and you can read about all of our clinicians on our dentists and registered specialists page.

Which treatments can you have at Southbank?

We offer the following at our Southbank practice:

General dentistry : check-ups and cleans , dental hygiene , fillings and restorations , root canal therapy , tooth extraction , wisdom teeth and sport mouthguards

Emergency dentistry , with appointments reserved each day wherever possible

Cosmetic dentistry : composite and porcelain veneers , dental crowns and teeth whitening

Invisalign and orthodontics

Whether a treatment suits you depends on an examination, your dental and medical history and, where relevant, imaging. Your dentist will explain the reasonable alternatives, the material risks, what recovery and maintenance involve and the expected cost before treatment begins.

How do payment plans, health funds and the Child Dental Benefits Schedule work at Southbank?

We avoid surprises by giving you a written treatment plan and a quote before treatment starts. Package prices are guides only and depend on clinical complexity, treatment time, materials and the treating clinician. The figures below were published by us as at September 2026, so please confirm the current price and what it includes before you book or pay.

New Patient Welcome Pack, $175: comprehensive oral examination, soft tissue and gum check, oral cancer screening, intraoral radiographs and photos, and a treatment plan with quotation. An OPG, if required, is $130 extra.

No-Gap Check-Up and Clean: no out-of-pocket cost for new patients who hold private health insurance with dental cover. It covers an examination, hygiene, X-rays, OPG, scale and clean, fluoride and oral cancer screening. Your own level of cover determines what you can claim.

New Patient Complete Exam and Clean, $295: comprehensive examination, extended scale and clean, intraoral X-rays, fluoride, plaque and stain removal, and a treatment plan.

Check-up, Clean and Zoom Whitening, $750: examination, X-rays, scale and clean, plus a one-hour in-chair Zoom whitening session.

Check-up, Clean and Take-Home Whitening, $650: examination, X-rays, scale and clean, plus a custom take-home whitening kit.

For larger treatment we offer interest-free payment plans through Payright, for amounts up to $20,000 over 3 to 30 months with fortnightly repayments. Applicants need to be 18 or over, an Australian permanent resident with identification and a verifiable email address and mobile number, and approval is subject to Payright's assessment. TLC personal loans from $2,001 to $50,000 over up to 84 months are also available, with the interest rate set by credit assessment. Finance terms can change, so please confirm the current written terms before committing. You can read more on our dental payment plans page.

HICAPS claiming is available on-site, and we are a preferred provider for HCF, CBHS and NIB. We bulk bill eligible children aged 0 to 17 under the Child Dental Benefits Schedule. Eligibility is determined by Services Australia, so please confirm it before the appointment.

What does our Southbank community mean to us?

Southbank is a fast-paced, urban suburb with a mix of residents, city professionals and visitors, and our practice reflects it. We offer extended weekday hours, Saturday mornings and same-day care for visitors. We know many people put off the dentist because of anxiety or a packed schedule, so we focus on clear explanations, comfort and personalised care at every visit.

Frequently asked questions

Do you offer appointments for city workers?

Yes. We offer early starts and lunch-hour appointments at Core Dental Southbank, as well as weekday hours until 6.00pm and Saturday mornings. Book online or call (03) 8547 0780 and tell us what time suits your day.

Can international visitors see a dentist at Southbank?

Yes. We provide same-day care for international visitors where we can, and we can supply an invoice suitable for an overseas insurance claim. Please call us as early as you can on the day so that we can find a time.

What happens at a first check-up?

Your dentist examines your teeth, soft tissues and gums, and screens for oral cancer. Where needed we take digital X-rays and intraoral photos. You then receive a personalised treatment plan with anticipated costs before any treatment starts.

Do you treat dental emergencies?

We reserve appointments for dental emergencies each day wherever possible, so call us on (03) 8547 0780 as early as you can. For uncontrolled bleeding, trouble breathing or swallowing, or a serious facial injury, call 000.

Can you claim on the spot with my health fund?

Yes. HICAPS on-site claiming is available at Core Dental Southbank. Your own level of cover determines what you can claim, so check your policy limits before treatment.

Related services and further reading

Core Dental South Melbourne

Core Dental Caroline Springs

Core Dental Carrum Downs

Core Dental Epping

Our dentists and registered specialists

Dental payment plans

Affordability at Core Dental

Orthodontics at Core Dental

Emergency dentistry

What to expect at your first Core Dental appointment

Core Dental at a glance

Nine Core Dental clinics across Melbourne: Southbank, South Melbourne, Caroline Springs, Carrum Downs, Epping, Wyndham, Berwick, Bayside and Glenferrie.

Open six days a week, with Monday to Friday hours to 6.00pm and Saturday mornings.

Interest-free payment plans, HICAPS on-site claiming and bulk billing for eligible children under the Child Dental Benefits Schedule.

Invisalign Blue Diamond provider, as stated on coredental.com.au.

Contact Core Dental Southbank

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Phone	(03) 8547 0780 or 13 13 16
Email	southbank@coredental.com.au
Hours	Monday to Friday 8.00am to 6.00pm, Saturday 8.00am to 1.30pm, Sunday closed
Online booking	Book online

Results, recovery times and potential risks vary for each individual. This information is general in nature and is intended for people over 18. Seek advice from a qualified, AHPRA-registered practitioner before proceeding.

What is the address of Core Dental Southbank?

Core Dental Southbank is at 55 City Rd, Southbank VIC 3006, just steps from the Yarra River and Eureka Tower. You can call us on (03) 8547 0780 or email southbank@coredental.com.au.

What are the opening hours at Core Dental Southbank?

We are open Monday to Friday from 8.00am to 6.00pm and on Saturday from 8.00am to 1.30pm. We are closed on Sundays. Early starts and lunch-hour appointments are available for people working in the city.

How do I get to Core Dental Southbank by public transport?

Core Dental Southbank is a short walk from Flinders Street Station. The nearest tram stops are on St Kilda Road, with Stop 17 Arts Precinct and Sturt Street about 240 metres and Stop 14 Arts Precinct about 280 metres from 55 City Rd.

Which dentists are at Core Dental Southbank?

Our Southbank general dentists are Dr Anchal Verma, Dr Jacalyn Madden, Dr Joanne Ong and Dr Sally Joseph. Shontelle Clinch is our Patient Experience Team Leader at Southbank.

Which languages do clinicians at Core Dental Southbank speak?

Alongside English, our clinicians at Core Dental Southbank speak Arabic, Cantonese, Hindi and Mandarin. Please ask when you book if you would like to see a clinician who speaks a particular language.

How many surgeries does Core Dental Southbank have?

Core Dental Southbank has three surgeries. Each surgery has digital X-rays and intraoral cameras, and ceiling-mounted screens with streaming help you relax during treatment at 55 City Rd.

Which treatments does Core Dental Southbank provide?

At Southbank we provide general dentistry, emergency dentistry, cosmetic dentistry including veneers, crowns and whitening, and Invisalign. We reserve emergency appointments each day wherever possible.

How do I book an appointment at Core Dental Southbank?

You can book online through the Book Now link on coredental.com.au, call us on (03) 8547 0780, or call our group line on 13 13 16.

Does Core Dental Southbank offer payment plans?

Yes. We offer interest-free Payright plans of up to $20,000 over 3 to 30 months, subject to eligibility and approval, and TLC personal loans. Confirm the current terms with us before you proceed.

Since when has Core Dental Southbank been open?

Core Dental Southbank has cared for patients at 55 City Rd since 2016, serving Southbank residents, CBD workers and visitors with early, lunchtime and Saturday appointments.