No Gap Dental Check-up and Clean | Core Dental

Canonical: https://www.coredental.com.au/general-dentistry/no-gap-dental-checkup/

Details:

Our No Gap Check-up and Clean is an introductory offer for new patients who have Australian private health insurance that includes dental cover. It is designed to give you a comprehensive dental examination and a hygiene clean with no out-of-pocket cost, provided your insurance covers each of the items involved. Eligible family members on the same policy can be booked in too. It is available at our practices across Melbourne, and terms and conditions apply, as set out below.

What is the No Gap Check-up and Clean?

At Core Dental we believe in being available and affordable. The No Gap Check-up and Clean is a way for you to meet our team, see our practice and understand your oral health, without an out-of-pocket fee when your health fund covers the items. It combines a thorough examination with a professional clean, and ends with a personalised treatment plan so you know what, if anything, we recommend next.

Who is eligible for the No Gap Check-up and Clean?

You may be eligible if you:

are a new patient on your first visit to a Core Dental practice

hold Australian private health insurance that includes dental cover

have sufficient funds remaining on your cover for each of the item numbers involved

Eligible family members on the same policy can also have a No Gap Check-up and Clean, so you can book the whole family in on the same day or across several days. If your cover or remaining funds do not cover each item, standard practice fees apply. Please contact your health fund for details about your own cover.

What is included in the No Gap Check-up and Clean?

Your visit includes:

a comprehensive dental examination and hygiene assessment

a soft tissue and gum check

oral cancer screening

intraoral radiographs

a full mouth OPG x-ray if required

removal of calculus, also called tartar

fluoride treatment

plaque and stain removal

guidance on preventing decay

a discussion about your dental concerns and the results you would like

a personalised treatment plan

Which item numbers does the offer cover?

The offer covers the following Australian Dental Association item numbers: examination (011), X-rays (022 times 2 or 022 times 4), OPG (037), intraoral photographs (072), extraoral photographs (073), oral mucosal screening (054), clinical occlusal analysis including muscle and joint palpation (963) and a clean (114). Whether your health fund pays for each item depends on your level of cover and the funds remaining in your annual limit.

What are the terms and conditions?

The offer is available only to new patients during their first visit to a Core Dental practice.

Patients must hold Australian private health insurance with dental cover and have sufficient insurance funds remaining to cover each item number. Otherwise standard practice fees apply.

The offer cannot be used together with any other offer.

Terms and conditions apply, and they were published as at September 2026. Please confirm the current terms with your clinic before you book.

What if you do not have private health cover?

You can still see us. Our clinic pages list published fees as at September 2026, including a New Patient Welcome Pack at $175, with an OPG costing a further $130 if required, and a New Patient Complete Exam and Clean at $295. These fees can change, so please confirm the current price when you book. We quote before treatment starts, and you can ask about our interest-free payment plans for any treatment that follows.

What happens after your check-up?

Your dentist explains what they found and what it means in plain language. If you need treatment, such as fillings, hygiene care or a referral to one of our registered specialists, we give you a written treatment plan and quote before anything starts. There is no obligation to proceed. We also talk through how often you should return for check-ups, because review intervals depend on your individual oral health risks.

Where can you have a No Gap Check-up and Clean?

The offer is available across all of our practices: Southbank , South Melbourne , Caroline Springs , Carrum Downs , Epping , Wyndham , Berwick , Bayside and Glenferrie . We are open Monday to Friday 8.00am to 6.00pm and on Saturday mornings, so you can find a time that suits a busy schedule.

Who provides your check-up at Core Dental?

Our dentists carry out your examination, and our dental hygienists and therapists may provide cleaning and preventive care. You can read about our dentists and registered specialists , and you can check any practitioner's registration on the AHPRA register at ahpra.gov.au.

What funded options exist if you have no private cover?

The offer described above depends on having private health insurance with dental extras. A good many people do not, and the useful question for them is what else is funded.

There are two publicly funded routes in Victoria, and neither is private health insurance.

For children, the Child Dental Benefits Schedule. Services Australia covers "up to $1,158 for each eligible child over 2 calendar years for basic dental services", a cap that is "indexed yearly on 1 January". That figure is the published amount as at November 2026; because it is indexed each January, confirm the current amount with Services Australia. The covered services are listed as check-ups, X-rays, cleaning, fissure sealing, fillings, root canals and extractions — so a check-up and clean is within scope, which is directly relevant to this page.

Eligibility has three conditions: the child is eligible for Medicare, is aged between 0 and 17 for at least one day that calendar year, and the child or a parent, carer or guardian receives an eligible payment at least once that calendar year. There is nothing to fill in: Services Australia states that there is no need to apply or register for the schedule, and that it writes to families whose child is eligible.

What it will not cover is worth stating alongside: Services Australia excludes "orthodontic dental work; cosmetic dental work; any dental services in a hospital."

For eligible adults and children, Victoria's public dental system. The Victorian Department of Health provides public dental care through the Royal Dental Hospital Melbourne and "more than 40 integrated and registered community health services and Aboriginal Community Controlled Health Organisations across Victoria." Adults aged 18 and over are eligible if they are "health care or pensioner concession card holders or dependants of concession card holders". All children aged 0 to 12 are eligible without a card, as are all Aboriginal and Torres Strait Islander people and all refugees and asylum seekers.

The department is candid that access is not immediate for everyone: certain groups have priority access and "are offered the next available appointment for general care", while "all other people seeking routine dental or denture care need to place their name on a waiting list."

Sources: Services Australia, What's covered by the Child Dental Benefits Schedule, servicesaustralia.gov.au (updated 1 January 2026); Services Australia, Who can get the Child Dental Benefits Schedule, servicesaustralia.gov.au (updated 15 April 2026); Victorian Department of Health, Access to Victoria's public dental care services, health.vic.gov.au (updated 7 October 2026). All accessed 3 November 2026.

How do these sit alongside a health fund arrangement?

They are separate systems, and it is easy to assume they stack when they do not.

A no-gap arrangement with a health fund works by the fund paying the full benefit for particular item numbers, so there is nothing left for you to pay on those items. It depends on your level of cover, any waiting periods and any annual limits your fund applies, which is why eligibility is checked against your own policy rather than assumed.

The Child Dental Benefits Schedule is a Medicare benefit rather than a fund benefit. Services Australia notes a detail that catches people out: services claimed under the schedule "don't count towards the threshold" of either the Medicare Safety Net or the Extended Medicare Safety Net. It also warns that within the covered list "there are some restrictions for basic dental services", and advises asking "if there are any item or time restrictions before starting your service."

Victoria's public system is funded differently again, and is accessed through a public clinic rather than through us. We cannot confirm anyone's eligibility for either scheme, and we do not administer them. What we can do is tell you what each one publishes, so you can check your own position before you book rather than after the appointment.

Frequently asked questions

Will I pay anything for a No Gap Check-up and Clean?

If you are an eligible new patient and your health fund covers each item number involved, you should have no out-of-pocket cost. If your cover or remaining funds do not cover an item, standard practice fees apply for it. Check your cover with your fund first.

Can my family have a No Gap Check-up and Clean too?

Yes. Eligible family members on the same private health insurance policy can also have the offer on their first visit to a Core Dental practice. The same terms apply to each person, including having enough funds remaining for each item number.

Can I use the No Gap offer with another offer?

No. The No Gap Check-up and Clean cannot be used together with any other offer. It is available only on a new patient's first visit to a Core Dental practice. Terms were published as at September 2026, so please confirm current terms before you book.

Is an x-ray part of the No Gap Check-up and Clean?

Yes. The visit includes intraoral radiographs, and a full mouth OPG x-ray if your dentist decides you need one. Your dentist explains why any imaging is recommended, and imaging is only taken when it is clinically appropriate.

Which Core Dental clinics offer the No Gap Check-up and Clean?

It is offered across all of our practices in Melbourne. Call 13 13 16 or book online, tell us you are a new patient with private health cover that includes dental, and we will arrange a time at the practice that suits you.

Is there a funded check-up option for children without private cover?

The Child Dental Benefits Schedule covers basic dental services including check-ups and cleaning. Services Australia covers up to $1,158 for each eligible child over 2 calendar years, a cap indexed each 1 January; that is the published figure as at November 2026, so confirm the current amount with Services Australia. Eligibility requires the child to be eligible for Medicare, to be aged 0 to 17 for at least one day that calendar year, and for the child or their parent, carer or guardian to receive an eligible payment at least once that year.

Does the Child Dental Benefits Schedule count towards the Medicare Safety Net?

No. Services Australia states that services claimed under the schedule do not count towards the threshold of either the Medicare Safety Net or the Extended Medicare Safety Net.

Can an adult without a concession card access public dental care in Victoria?

Generally not. The Victorian Department of Health lists people aged 18 and over as eligible where they are health care or pensioner concession card holders or dependants of card holders. Separate categories apply regardless of card status, including all Aboriginal and Torres Strait Islander people and all refugees and asylum seekers. Eligibility is assessed by the public clinic.

Are there limits on how often a covered service can be claimed?

Services Australia advises that there are some restrictions for basic dental services under the Child Dental Benefits Schedule, and recommends checking with your dentist whether any item or time restrictions apply before starting a service.

Do I have to register for the Child Dental Benefits Schedule?

No. Services Australia states that you do not need to apply or register, and that eligible families are sent a letter.

Related services and further reading

Dental checkup

General dentistry

Dental hygiene

Fillings and restorations

General tooth extraction

Dental check-ups

What does a hygiene appointment involve?

Dental payment plans

Understanding your treatment

Core Dental at a glance

Nine Core Dental clinics across Melbourne: Southbank, South Melbourne, Caroline Springs, Carrum Downs, Epping, Wyndham, Berwick, Bayside and Glenferrie.

Open six days a week: Monday to Friday 8.00am to 6.00pm and Saturday mornings.

Interest-free payment plans, HICAPS on-site claiming, bulk billing for eligible children under the Child Dental Benefits Schedule.

Call 13 13 16 or book online.

Contact Core Dental

Phone	13 13 16
Booking	Online through coredental.com.au, or call 13 13 16
Hours	Monday to Friday 8.00am to 6.00pm, Saturday 8.00am to 1.30pm (Bayside Saturday 8.30am to 1.30pm), Sunday closed

Clinics	Find your nearest practice

Results, recovery times and potential risks vary for each individual. This information is general in nature and is intended for people over 18. Seek advice from a qualified, AHPRA-registered practitioner before proceeding.

What is the No Gap Check-up and Clean at Core Dental?

It is an introductory offer from Core Dental for new patients with Australian private health insurance that includes dental cover. It gives a comprehensive examination and clean with no out-of-pocket cost when your fund covers the items. Terms apply.

Who is eligible for the Core Dental No Gap offer?

New patients on their first visit to a Core Dental practice who hold Australian private health insurance with dental cover are eligible, along with eligible family members on the same policy. You need enough funds remaining for each item number.

What does the Core Dental No Gap visit include?

We include an examination and hygiene assessment, soft tissue and gum check, oral cancer screening, intraoral radiographs, an OPG if required, removal of calculus, fluoride, plaque and stain removal, and a personalised treatment plan.

What happens if my health fund does not cover every item at Core Dental?

If your cover or remaining funds do not cover each of the item numbers involved, standard practice fees apply to those items. We suggest you contact your health fund before your visit to check your own cover.

Where can I have the Core Dental No Gap offer?

The No Gap Check-up and Clean is offered across all nine Core Dental clinics: Southbank, South Melbourne, Caroline Springs, Carrum Downs, Epping, Wyndham, Berwick, Bayside and Glenferrie. Call 13 13 16 to choose a practice.

Can the Core Dental No Gap offer be combined with other offers?

No. The offer cannot be used together with any other offer and applies only to a new patient's first visit. The terms were published as at September 2026, so please confirm current terms with your clinic.

How much is a new patient visit at Core Dental without private cover?

Published fees as at September 2026 were a New Patient Welcome Pack at $175, plus $130 for an OPG if required, and a New Patient Complete Exam and Clean at $295. Fees can change, so confirm the current price when you book.

How do I book a No Gap Check-up and Clean at Core Dental?

Call us on 13 13 16 or book online through coredental.com.au. Tell the team you are a new patient with private health cover that includes dental, and we will arrange a time and remind you what to bring.