Contact Core Dental | Phone, Email and Clinic Addresses

Canonical: https://www.coredental.com.au/contact-us/

Details:

You can contact Core Dental by calling 13 13 16, which is our national number for all nine clinics, by booking an appointment online, by emailing your local clinic, or by completing the contact form at coredental.com.au/contact-us. If you are calling from outside Australia, our international number is +61 3 9132 4190. Our clinics are open Monday to Friday 8.00am to 6.00pm and Saturday mornings, and closed on Sundays.

How can you contact us?

With nine clinics across Melbourne, we offer local access to general and specialist dental care. You can reach our team by phone, by email, or in person at the clinic addresses listed below. If you would rather write to us, you can complete the contact form on our website and a member of our team will reply by your preferred method. The form asks for your name, email, phone number, preferred clinic and a message.

Contact option	Details
National phone (all clinics)	13 13 16
International callers	+61 3 9132 4190
Online booking	Use the Book Now button on coredental.com.au, or the booking link on each clinic page
Contact form	coredental.com.au/contact-us

Where are our clinics, and how do you reach each one?

Each clinic has its own direct phone number and email. You can also use 13 13 16 for any of them.

Clinic	Address	Phone	Email
Bayside	G.04/973 Nepean Hwy, Bentleigh VIC 3204	(03) 7034 6572	bayside@coredental.com.au
Berwick	Shop 29, 1 O'Shea Rd, Berwick VIC 3806	(03) 9132 4160	berwick@coredental.com.au
Caroline Springs	224 to 226 Caroline Springs Blvd, Caroline Springs VIC 3023	(03) 9363 7888	carolinesprings@coredental.com.au
Carrum Downs	335 Ballarto Rd, Carrum Downs VIC 3201	(03) 8373 1555	carrumdowns@coredental.com.au

Epping	Tenancy 3B, 230 Cooper St, Epping VIC 3076	(03) 9401 4622	epping@coredental.com.au
Glenferrie	827 Glenferrie Rd, Hawthorn VIC 3122	(03) 7035 1506	glenferrie@coredental.com.au
South Melbourne	87 Market St, South Melbourne VIC 3205	(03) 9114 7700	southmelbourne@coredental.com.au
Southbank	55 City Rd, Southbank VIC 3006	(03) 8547 0780	southbank@coredental.com.au
Wyndham	242 Hoppers Lane, Werribee VIC 3030	(03) 9749 6677	wyndham@coredental.com.au

What are our opening hours?

All our clinics are open Monday to Friday from 8.00am to 6.00pm and on Saturday from 8.00am to 1.30pm, except Bayside, where Saturday hours are 8.30am to 1.30pm. We are closed on Sundays. Please confirm the current times and the clinician you want to see when you book.

What should you do before you contact us?

Before you call or travel, it helps to confirm the service you need, the clinic that suits you, the current opening hours and appointment availability. You can also ask our team about fees, health fund arrangements, accessibility needs and what to bring to your appointment. If you are booking over the phone, a deposit applies; our practice policies explain how deposits and cancellations work.

If you have a dental emergency, call us as early as you can. We reserve appointments each day for emergencies whenever possible. For uncontrolled bleeding, difficulty breathing or swallowing, or a serious facial injury, call 000.

Before you reach us: what the published advice says to do

If something has just happened, the useful thing on a contact page is the first aid — and for dental injuries there is a published list worth reading before you need it.

A knocked-out adult tooth. The Victorian Department of Health: "If an adult (permanent, or secondary) tooth is knocked out, there is a good chance it will survive if it is put back into position straight away, and you seek professional help immediately. Every minute a tooth is out of the gum, the less chance it has of surviving."

Its steps: "Stay calm"; "Handle the tooth by the crown (smooth white part that is normally visible), not the root (yellowish pointy part)"; if dirty, "gently rinse it in milk or saline for a few seconds. If this is not possible, rinse with the person's saliva"; "holding the clean tooth by the crown, gently put it back into the hole in the gum (socket)", root first, and "only do this if the person is conscious"; "get the person to hold the tooth in place by gently biting on something soft, like a tissue or a napkin"; and "assist the person to see an oral health professional immediately".

If it cannot go back in. "Try not to let the tooth dry out - place it in milk or ask the person to spit into a clean container or plastic food wrap, and place the tooth in their saliva." And: "Do not use water to rinse or store the knocked-out tooth."

Never with a baby tooth. "Never try to put a baby (deciduous or primary) tooth back in the gum if it is knocked out. This can damage the developing permanent tooth underneath the gum." To tell them apart: "Baby teeth are smaller, smoother and usually whiter than adult teeth."

A broken piece. "If part of the tooth is broken off and is intact, store it in milk or the saliva of the person with the broken tooth and seal it in a container or plastic wrap, and see an oral health professional as soon as possible."

A chip or crack, pain or not. "Teeth that have been chipped or cracked may or may not be painful. Either way, you should see an oral health professional as soon as possible because early repair can improve the survival of a damaged tooth."

A filling that has come out. "If part of your filling breaks off or if your whole filling falls out, see your oral health professional as soon as possible."

Sources: Better Health Channel (Victorian Department of Health), Dental injuries, betterhealth.vic.gov.au (reviewed 4 August 2026); Dental fillings, betterhealth.vic.gov.au (reviewed 1 August 2025). Both accessed 6 November 2026.

What to mention when you get in touch

Knowing what to say shortens the conversation and helps whoever answers judge the urgency. The published symptom lists are the best guide.

Symptoms that suggest a tooth's nerve is involved. "Unprovoked or spontaneous pain"; "sensitivity to hot and cold drinks and foods"; "pain when biting or chewing"; "loosening of the tooth"; "swelling of the gum near the affected tooth"; "oozing of pus surrounding the affected tooth"; "facial swelling."

Facial swelling and pus are different in kind from sensitivity, because an untreated infection "can cause an infection or an endodontic abscess (a pocket or 'blister' of pus) when it spreads into the surrounding bone which can become severe".

Symptoms around a wisdom tooth. "Red, inflamed gum near the wisdom tooth"; "facial swelling"; "pain and sensitivity"; "pus coming from the gum"; "swollen and sore lymph nodes underneath the jaw"; "difficulty opening the mouth and swallowing"; "fever"; "food getting stuck and difficult to clean out"; "bad breath."

Two published timeframes to quote when you call.

An ulcer: "If you notice a mouth ulcer that lasts for longer than 2 weeks, get it checked by a dentist as soon as you can."

Bleeding gums: "Do not stop brushing if your gums are red, bleeding or puffy", and "if your gums do not improve or if they keep bleeding after four weeks, see your oral health professional."

Jaw symptoms with any of three others are urgent. healthdirect, the Australian Government's health information service: "Seek urgent care if you have symptoms of TMJ dysfunction, as well as" "vision problems, such as double vision or blurred vision", "difficulty eating or drinking", or "frequent and severe headaches".

Things worth mentioning even when they seem unrelated. Whether you are pregnant or might be — "it's safe to visit the dentist during pregnancy", and "dentists will take extra precautions when they know you're pregnant". Any medication, because "some medicines can affect your mouth or need to be taken into consideration before dental treatment", and around 600 drugs are known to cause a dry mouth. Any recent imaging: "if you have recently undertaken an X-ray, CT scan or other medical imaging examination it is important to advise your doctor before undertaking further examinations." And if you experience dental anxiety at any level, since "it is important to let the dentist know if you experience any level of dental anxiety".

If you are not sure anything is wrong. "The early signs of dental disease can be difficult to see", and "having no pain does not always mean that your teeth and mouth are healthy". The Department's

position on gaps in care is simple: "If you have not had a dental visit for a while, it is a good idea to book one."

And if you have a concern about care you have received , there is a published avenue: "If people have concerns about the dental care they are receiving, they should contact the clinic which provided the care or the Health Complaints Commissioner."

Sources: Better Health Channel (Victorian Department of Health), Root canal treatment, betterhealth.vic.gov.au (reviewed 14 July 2025); Wisdom teeth, betterhealth.vic.gov.au (the page states its review date as 3 June 2022); Dental anxiety and phobia, betterhealth.vic.gov.au (reviewed 22 October 2025); Gum disease, betterhealth.vic.gov.au (reviewed 1 August 2025); Pregnancy and teeth, betterhealth.vic.gov.au (reviewed 21 August 2025); Dental treatment, betterhealth.vic.gov.au (reviewed 3 June 2026); Dry mouth, betterhealth.vic.gov.au (reviewed 9 September 2025); Teeth and mouth care, betterhealth.vic.gov.au (reviewed 25 July 2025); healthdirect (Australian Government), Temporomandibular joint dysfunction, healthdirect.gov.au (the page states it was last reviewed November 2025); Australian Radiation Protection and Nuclear Safety Agency, Having a scan? A guide for Medical Imaging, arpansa.gov.au ; Victorian Department of Health, Access to Victoria's public dental care services, health.vic.gov.au . All accessed 6 November 2026.

Frequently asked questions

What is the Core Dental phone number?

Our national phone number for all clinics is 13 13 16. Callers from outside Australia can phone +61 3 9132 4190. Each clinic also has a direct line, listed in the table on this page.

Can I book a dental appointment online?

Yes. Use the Book Now button on coredental.com.au, or the booking link on your clinic page. You can also book by calling 13 13 16 or your clinic directly.

How many clinics does Core Dental have?

We have nine clinics across Melbourne: Southbank, South Melbourne, Caroline Springs, Carrum Downs, Epping, Wyndham, Berwick, Bayside and Glenferrie.

What details does the contact form ask for?

The form asks for your name, email, phone number, preferred clinic and a message. A member of our team then replies using your preferred contact method.

A tooth has just been knocked out. What do I do first?

Put it back if you can and seek help immediately. "There is a good chance it will survive if it is put back into position straight away, and you seek professional help immediately. Every minute a tooth is out of the gum, the less chance it has of surviving." Handle it "by the crown ... not the root", and rinse it in milk or saliva rather than water if it is dirty.

What if I cannot put it back?

"Try not to let the tooth dry out - place it in milk or ask the person to spit into a clean container or plastic food wrap, and place the tooth in their saliva." And "do not use water to rinse or store the knocked-out tooth".

What if it is a child's baby tooth?

Do not put it back. "Never try to put a baby (deciduous or primary) tooth back in the gum if it is knocked out. This can damage the developing permanent tooth underneath the gum."

Part of a tooth broke off. Should I keep it?

Yes. "If part of the tooth is broken off and is intact, store it in milk or the saliva of the person with the broken tooth and seal it in a container or plastic wrap, and see an oral health professional as soon as possible."

My tooth is chipped but not painful. Does that need an appointment?

Yes. "Teeth that have been chipped or cracked may or may not be painful. Either way, you should see an oral health professional as soon as possible because early repair can improve the survival of a damaged tooth."

My filling has come out. Is that urgent?

The published instruction is prompt: "If part of your filling breaks off or if your whole filling falls out, see your oral health professional as soon as possible."

Which symptoms should I mention when I call?

For a tooth: "unprovoked or spontaneous pain"; "sensitivity to hot and cold drinks and foods"; "pain when biting or chewing"; "loosening of the tooth"; "swelling of the gum near the affected tooth"; "oozing of pus surrounding the affected tooth"; "facial swelling."

What about around a wisdom tooth?

"Red, inflamed gum near the wisdom tooth"; "facial swelling"; "pus coming from the gum"; "swollen and sore lymph nodes underneath the jaw"; "difficulty opening the mouth and swallowing"; "fever"; "food getting stuck and difficult to clean out"; "bad breath."

How long can I leave a mouth ulcer?

"If you notice a mouth ulcer that lasts for longer than 2 weeks, get it checked by a dentist as soon as you can."

How long can I leave bleeding gums?

Four weeks of good brushing with a soft brush: "If your gums do not improve or if they keep bleeding after four weeks, see your oral health professional."

When is jaw pain urgent?

When it comes with "vision problems, such as double vision or blurred vision", "difficulty eating or drinking", or "frequent and severe headaches".

What else should I tell you when booking?

Whether you are or might be pregnant — "dentists will take extra precautions when they know you're pregnant". Any medications, since "some medicines can affect your mouth or need to be taken into consideration before dental treatment". Any recent imaging. And any level of dental anxiety: "it is important to let the dentist know if you experience any level of dental anxiety".

What if I have a concern about care I received?

"If people have concerns about the dental care they are receiving, they should contact the clinic which provided the care or the Health Complaints Commissioner."

Related services and further reading

Practice policies

Dental payment plans

Emergency dentistry

Our dentists and registered specialists

Careers at Core Dental

Availability at Core Dental

Affordability at Core Dental

What to expect at your first Core Dental appointment

Core Dental at a glance

Nine Core Dental clinics across Melbourne: Southbank, South Melbourne, Caroline Springs, Carrum Downs, Epping, Wyndham, Berwick, Bayside and Glenferrie.

Open six days a week: Monday to Friday 8.00am to 6.00pm and Saturday mornings.

Interest-free payment plans, HICAPS on-site claiming and bulk billing for eligible children under the Child Dental Benefits Schedule.

Invisalign Blue Diamond provider, as stated on coredental.com.au.

Call 13 13 16 or book online.

Core Dental contact details

Phone	13 13 16
International	+61 3 9132 4190
Booking	Online via coredental.com.au
Hours	Monday to Friday 8.00am to 6.00pm, Saturday 8.00am to 1.30pm (Bayside 8.30am to 1.30pm), Sunday closed

Results, recovery times and potential risks vary for each individual. This information is general in nature and is intended for people over 18. Seek advice from a qualified, AHPRA-registered practitioner before proceeding.

How do I reach Core Dental from overseas?

If you are calling Core Dental from outside Australia, please phone +61 3 9132 4190. Within Australia, our national number for all nine clinics is 13 13 16, and each clinic also has its own direct line.

What is the email address for Core Dental Southbank?

You can email our Southbank clinic at southbank@coredental.com.au, or call (03) 8547 0780. Each Core Dental clinic has its own email in the format of the clinic name at coredental.com.au.

What is the phone number for Core Dental Caroline Springs?

Core Dental Caroline Springs is at 224 to 226 Caroline Springs Boulevard and can be reached on (03) 9363 7888 or by email at carolinesprings@coredental.com.au. You can also call our national number, 13 13 16.

What is the address of Core Dental Epping?

Core Dental Epping is at Tenancy 3B, 230 Cooper Street, Epping VIC 3076. Our Epping team can be reached on (03) 9401 4622 or at epping@coredental.com.au.

Which Core Dental clinic is in Hawthorn?

Core Dental Glenferrie is at 827 Glenferrie Road, Hawthorn VIC 3122. You can call the Glenferrie team on (03) 7035 1506 or email glenferrie@coredental.com.au.

What are Core Dental's opening hours?

Our clinics are open Monday to Friday 8.00am to 6.00pm and Saturday 8.00am to 1.30pm, with Bayside opening on Saturday from 8.30am. We are closed on Sundays, so please confirm times when you book.

Does Core Dental Bayside have its own phone number?

Yes. Core Dental Bayside, at G.04/973 Nepean Highway, Bentleigh, can be reached on (03) 7034 6572 or at bayside@coredental.com.au. You can also call our national number, 13 13 16.